

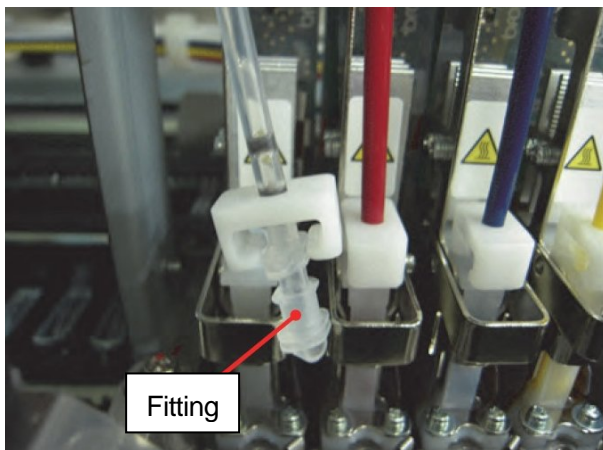
Attention: How to Exchange and Pack Print Heads Properly

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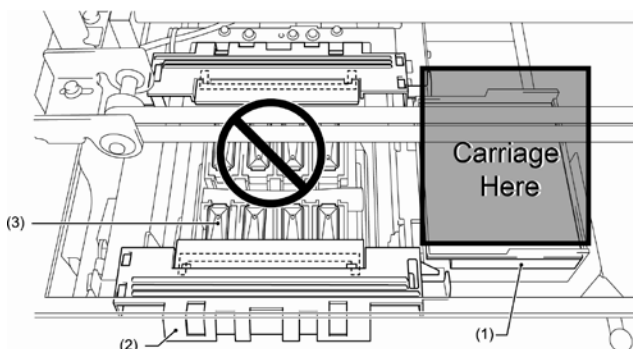
When Print Heads (PH) are exchanged and packed for return shipment, please be careful - as explained below - not to soil, dry and/or damage the nozzle surface allowing us to make a proper inspection of the PH for eventual warranty.

(also refer to "Instruction Manual" 7-2-7 . Replacing the Print Head)

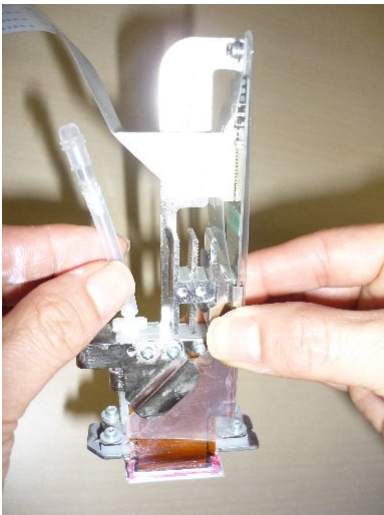
- Before exchanging the PH , remove the tube from the PH and insert the fitting as per below photo in order to avoid ink scattering out. Then do 3 x Powerful Cleanings in order to eject remaining from inside the PH.



- Do not exchange the PH when the carriage is positioned above the Maintenance Unit! **The PH should be exchanged only after moving the Carriage to the right side by selecting [Maintenance] > [Head Replacement] .**



- When exchanging the PH be particularly careful not to crush or touch the nozzle surface!
- **Please do not try to check the problem yourself** (only a Brother technician can do so). **Do not touch the nozzle surface or CLP edge.**
- If the CLP or Nozzle Plate are peeling off completely, please take care to return it/them together with the PH in the same box!
- Then attach the little tube of the new PH to the defective PH in order to avoid ink leaking out (see photo below):



- After exchanging the PH, use scissors to cut out a small rectangle fitting to the surface of the PH by using the plastic protection of the original PH. Put some maintenance solution to the PH surface which will help to “stick” the plastic rectangle to the PH and protect it from drying out.





- **IMPORTANT:** Pack the PH properly and return it in its original box with a copy of the fault report added (and nozzle test print as far as possible).



Thank you!